

TECHNICAL BULLETIN ULTRAA-K®

SUBJECT: SURELOK® Actuator
Mounting Hardware Update

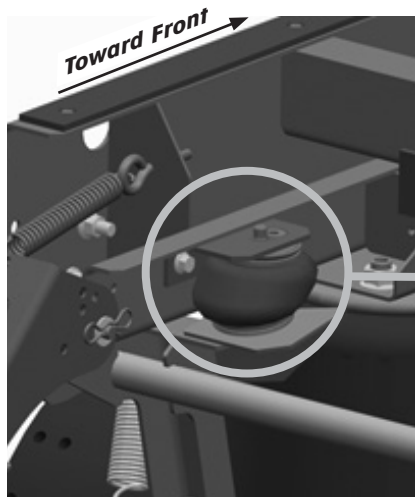
LIT NO: T89004
DATE: August 2016

REVISION: A

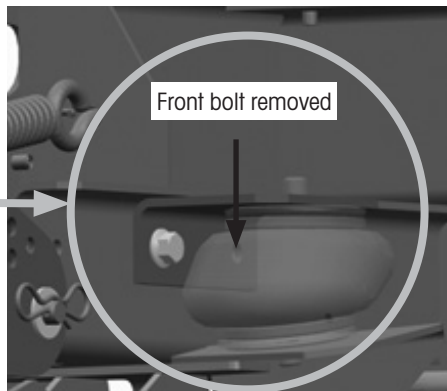
For trailers built between 01/01/2014 and 07/01/2015 and equipped with ULTRAA-K® and SURELOK®, the forward (front) mounting bolt of the SURELOK actuator upper mounting bracket must be removed and the SURELOK actuator should be inspected.

In some cases the SURELOK actuator may contact this bolt, which is to be removed. If the SURELOK actuator is worn through, lacerated or damaged, replace the actuator.

NOTE: When any ULTRAA-K slider suspension system equipped with SURELOK ships from Hendrickson, the front mounting bolt hole is left vacant while the rear mounting bolt is installed by Hendrickson. The front mounting bolt hole should remain vacant; Hendrickson does not recommend adding a bolt to this location. Refer to the diagrams below:



View from rear of slider/trailer



Remove forward (front) mounting bolt
(bolt hole left vacant)



Actuator inspection

In July 2015, Hendrickson Trailer Commercial Vehicle Systems announced a change to the SURELOK actuator bracket on ULTRAA-K slider suspension systems that specify SURELOK. The SURELOK actuator upper mounting bracket is well supported against the inner side rail upper flange. Previously, the bracket featured both front and rear mounting bolts. As of July 2015, the actuator bracket is fastened with the rear mounting bolt only.

See page 2 for warranty claim administration details.

Hendrickson extends warranty coverage for this repair. Please refer to L583 Comprehensive Warranty Statement for complete details.

If the repair facility can login directly to the online warranty system with a user ID and password, the claim can be filed directly to Hendrickson online at <https://extranet1.hendrickson-intl.com/wcs>.

Otherwise, email Hendrickson at **HTTS@Hendrickson-intl.com** for assistance prior to the repair. Please be prepared to provide the following required information defined in L583 heading "Required Claim Information" on page 5:

• **Suspension information**

- Model number:
- Serial number:

• **Trailer information**

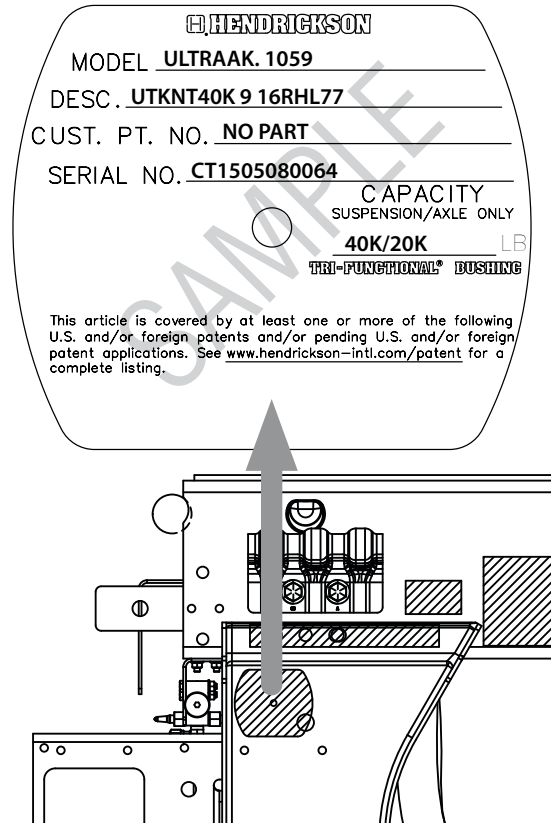
- VIN:
- In-service date or Date of Manufacture:
- Make:
- Type (Vocation):
(example; Dry Freight Van, Reefer Van)
- Fleet Name and Unit #, if applicable:

• **Failure information**

- Description of failure:
- Date of failure:
- Parts (used or required) for the repair:

• **Contact information**

- Name of facility:
- Contact name and address:
- SHIP TO address:
- Phone:
- Fax:
- Email:



Hendrickson will provide a service replacement SURELOK actuator, if replacement is required with this repair. Please be advised, per L583 page 2, Hendrickson does not reimburse for purchased parts.

Labor allowances will be reimbursed at the repair facility's posted retail labor rate:

- Bolt removal: 0.2 hrs. each.
- Replace actuator: 0.5 hrs. each.

For further assistance or any questions, please contact **Hendrickson Trailer Technical Services**, in the United States and Canada at 866-RIDEAIR (743-3247) or email **HTTS@Hendrickson-intl.com**.

Call your trailer dealer or Hendrickson at **866.RIDEAIR (743.3247)** for additional information.



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